

# Plan on a page

## The need to change



- Feedback shows that patients are mostly happy with their GP services but there are areas for improvement, especially around access.
- GPs and their teams are under extreme pressure with an increasing workload (people are living longer with more long term conditions) and diminishing workforce.

## The Primary Care Commissioning Strategy



- We want general practice to continue to be at the centre of local health services.
- Local plans will be tailored to meet the needs of local people so may differ from area to area.
- Local plans to improve services will be developed with local people, e.g. GPs, their teams, Healthwatch Dorset, local councillors, patient groups, local communities and voluntary organisations.

## Primary care public engagement process



We have a clear engagement process, which is in line with national guidance. Working with local people - each area will do the following:

- An audience analysis – who should be involved and informed locally at each stage?
- A review of existing feedback – what have local people already told us?
- Hold workshops with local people to seek views on ideas for future proposals.
- Use existing feedback and views from the workshops to inform proposals.
- Further communication, engagement and/or consultation, depending on the type of plan.

We will let you know how your views have informed local plans.

This process started in March 2017 and will continue during 2017 – dates will vary for each area. To be kept informed or to get involved you can join the Patient Participation Group at your practice and/or join Dorset CCGs Health Involvement Network (HIN).