

If you wish to lodge a further review this will be considered by an independent panel. This panel will consist of:-

- Chair of Children and Young People's Continuing Care Panel;
- NHS Dorset Clinical Commissioning Group Senior Manager;
- medical and nursing representatives;
- local authority representative.

The independent panel will consider:-

- all the information used for the decision;
- how the original panel reached their decision;
- your concerns and views.

After the independent panel meeting a report will be drafted and sent to you and you will be invited to attend a meeting to discuss the report and any recommendations or actions arising from it.

The final stage of the review process is for your case to be referred to the CCG's Accountable Officer and full details of this process will be included in the independent panel's report.

## Useful Websites

### Dorset Clinical Commissioning Group website

<http://www.dorsetccg.nhs.uk/>

Along with information about Continuing Healthcare funding for adults, children and young people and Funded Nursing Care there are a number of useful documents that are available to download from the CCG's website. This includes:-

- The National Frameworks;
- Information leaflets about:- Children's Continuing Care Support, Choice and Consent;

### Dorset Advocacy

<http://www.dorsetadvocacy.co.uk>

### NHS England (formerly Commissioning Board)

<http://www.england.nhs.uk/>

### The Ombudsman's Office

<http://www.ombudsman.org.uk/>

### The Department of Health

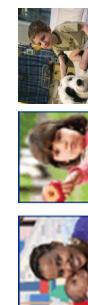
<http://www.dh.gov.uk/en/index.htm>

### UK Government website

<http://www.direct.gov.uk/>

The official UK government website provides information about the following:-  
Mental Health Act, Mental Capacity Act, Court of Protection, Probate and paying care home fees.

**Children and Young People's  
Continuing Care Case Manager  
NHS Dorset Clinical Commissioning Group  
Vespasian House,  
Barrack Road,  
Dorchester, DT1 1TG  
Tel: 01305 213542  
Mobile: 07827 880066**





## Children and Young People's Continuing Care Panel

### The Continuing Care Case Manager will support you throughout the review process...

NHS Dorset Clinical Commissioning Group would like to make sure that you find it as easy as possible to request a review of an eligibility decision about children and young people's continuing care support.

We will ensure that reviews are acted on fairly and resolved quickly.

#### Reasons to request a review of an eligibility decision:-

- if you disagree with the continuing care eligibility decision;
- if you believe that you have not been offered sufficient health care respite.

#### How do I request a review of an eligibility decision?

Write to the Head of Continuing Healthcare at the address on the reverse of this leaflet.

**... you will be involved and informed throughout the process ...**

#### What will happen next?

- the Children and Young People's Continuing Care Case Manager (CCCM) will contact you within a few days of receiving your letter, to discuss your case and how decisions about your care package are reached;
- the CCCM will also explain the review process to you in more detail;
- after this discussion the Head of Continuing Healthcare (or representative) will meet with the Chair of Children and Young People's Continuing Care Panel to clarify and further discuss your concerns;
- within ten working days of their meeting the Head of Continuing Healthcare (or representative) will write to you with the results of the discussion and offer you a meeting with the Children and Young People's Continuing Care Panel;

you may take someone with you to this meeting. The meeting should take place within approximately four weeks from receipt of your letter.

The Children and Young People's Panel will consist of:-

- \* an independent non-executive director (Chair);
- \* the head of continuing healthcare (or representative);
- \* a medical representative/GP;
- \* a community children's nurse;
- \* local authority representative (childcare and families or education);
- you will be invited to express your concerns and then the Panel will discuss all the evidence provided by you and involved professionals;
- you will be informed of the Panel's decision in writing within fourteen working days of the meeting, dependent upon further information or action being required. You will also be advised of the next part of the review of eligibility decision process.