

How long will it take?

Once a decision has been made by the CCG (based on all the written reports and assessments) you will be informed of this decision in writing by the Children and Young People's Continuing Care Case Manager within 7 working days and, if eligible for continuing care support, an appropriate package of care will be arranged as soon as possible.

Who will choose and provide my child's package of care?

Unfortunately you cannot choose the package of care for your child; this decision will be made by the CCG, Social Care and Education but we will discuss the care options with you and you will have some choice as to the type of care, where it will be provided and when it will be provided.

If my child is found not eligible for continuing care support:-

Can I appeal the decision?

Yes. You can appeal in writing to the Case Manager at the CCG within 28 days of receiving a decision of ineligibility.

Can I reapply?

Yes. If your child has been assessed as not eligible for continuing care support, they (your child) can be reassessed at any time if their condition has changed. You will need to contact your lead professional/key worker for a reassessment.

If my child is found eligible for continuing care support:-

Will my child always be eligible for continuing care support?

No. Your child's eligibility for continuing care support is dependant on their health needs. Your child's care needs will be reviewed after three months (from the decision date) and subsequently at a minimum of annually. Should your child's condition change, this could affect their eligibility for continuing care support.

Who will manage/monitor my child's package of care?

You (parent/s) are not expected to organise the care yourself. All packages of care will be managed and monitored by the Children and Young Peoples Continuing Care Case Manager.

Where can I find more information about continuing care support?

You can find more information about continuing care support in the National Framework for Children and Young People's Continuing Care (March 2010), a copy of which can be found on the Department of Health's website.

**Children and Young People's
Continuing Care Case Manager
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You could be eligible for extra help

What is continuing care Support?

You could be eligible for extra help caring for your child. A continuing care package may be offered when a child or young person under 18 years of age has needs arising from disability, accident or illness that cannot be met by existing mainstream/universal or specialist services alone but require regular and planned complex medical or nursing interventions.

This extra help can provide:

- an improved quality of family life;
- extra support for you and your family.

How can I apply?

Any health and social care professional (key worker/lead professional) working with you and your child can apply on your behalf.

... you will be involved and informed throughout the process ...

What will happen next?

1. The key worker/lead professional will discuss the process with you. All the professionals working with your child will be asked to provide written reports and you will be asked for your consent for this information to be shared amongst these professionals and NHS Dorset Clinical Commissioning Group (CCG). You will be involved and informed throughout this process.
2. A children's nurse and a social worker will arrange to meet with you and carry out a joint health and social care assessment on your child and they will ask you to write down any information that you feel is important for us to know about your child and your family.
3. The case manager at the CCG will then invite you to a meeting of all the professionals working with your child (a multidisciplinary meeting) where your child's care needs will be fully considered, not just their continuing care needs.

This meeting will be held in two parts.

First Part

You (and your child, if appropriate) will be invited to attend the first part of the meeting when you will be able to express your views. Your views will be valued and carefully considered along with all the other evidence from the professionals caring for your child. You may bring a friend or relative along to support you if you wish.

If you do not wish to attend you could send your views in writing to either your key worker/lead professional or to the Children and Young People's Continuing Care Case Manager at the CCG who will have invited you to the multidisciplinary meeting.

Second Part

This meeting follows on from the discussions and is just for the professionals involved to consider the written evidence (reports and assessments) provided and to make a recommendation to the CCG about whether or not your child is likely to be eligible for continuing care support and, if eligible the continuing care package that your child will need. The written information that you have provided will also be carefully considered.

The multidisciplinary team's (MDT) recommendation, along with the written assessments and reports, will be sent to the CCG who will make the decision as to whether or not your child is eligible for continuing care support and, if so, what kind of care package would best suit your child's and family's needs.