

Finding a Care Home

We use the same brokerage teams as the Local Authorities (Bournemouth Borough Council, Borough of Poole and Dorset County Council).

The brokerage teams look for suitable care homes which meet the Quality and Value Framework.

We will try to find a home in the area that you want to live. However, if you have very specialist needs the only appropriate care home might be out of the area.

Moving Out of Area

If you are living in a care home in Dorset and then wish to move to another area, e.g. to be near family, then we will find a care home there.

Our Contact Details:-

Continuing Healthcare Team
NHS Dorset Clinical Commissioning Group
Vespasian House
Barrack Road
Dorchester, Dorset
DT1 1TG

 01305 361123

Useful websites

Dorset Clinical Commissioning Group

<http://www.dorsetccg.nhs.uk/>

Along with information about continuing healthcare funding and funded nursing care there are a number of useful documents that are available to download from the CCG's website. This includes:-

- the National Framework;
- NHS continuing healthcare application form;
- funded nursing care information booklet;
- information leaflets.

Dorset Advocacy

<http://www.dorsetadvocacy.co.uk>

NHS England

<http://www.england.nhs.uk/>

The Ombudsman's Office

<http://www.ombudsman.org.uk/>

The Department of Health

<http://www.dh.gov.uk/en/index.htm>

UK Government website

<http://www.direct.gov.uk/>

The official UK government website provides information about the following:-

Mental Health Act, Mental Capacity Act, Court of Protection, Probate and paying your care home fees.

NHS

Dorset

Clinical Commissioning Group

CONTINUING HEALTHCARE FUNDING

Choice of Care Home



Supporting people in Dorset to lead healthier lives

Funding

NHS continuing healthcare funding is where the NHS pays the full cost of your care within the care home.

If you are eligible for NHS continuing healthcare funding you will be involved in deciding the choice of your care home.

We will take account of you or your preferences, for example a care home which is near family or friends so they can visit you.

We cannot promise we will meet all preferences but we will make reasonable effort to do so.

How is it decided whether I have care at home or in a care home?

You and your family will be involved in deciding about where you receive care.

We will take account of your choice but we have to make sure the care you receive meets your needs and is safe and sustainable over a period of time.

It may be that your own home is not an appropriate environment for care to be delivered, for example you might not have room for equipment such as a hospital bed.

How much choice do I have about a care home?

You will be offered a choice of care homes dependent on availability at the time.

We will find the care home which can meet your needs and complies with our Quality and Value Framework. If you have very specific care needs then choice may be limited.

What if I don't like the care home offered?

If you refuse all the care homes offered to you, then you have the right to opt out of NHS continuing healthcare funding and make a private arrangement to find a care home and fund the total weekly fees.

If you opt out of NHS continuing healthcare funding we will explain the risks and implications to you. It is not in your best interests to stay in hospital until there is a vacancy in your first choice of care home.

Can I make a 'top up' payment for a more expensive home?

When you are eligible for NHS continuing healthcare funding, the NHS has to pay the full cost of your care needs. You cannot pay a 'top up' to fund your care.

You can make a private arrangement with the care home for services which are not related to your care needs e.g. hairdressing.

What happens if I am funding myself and then I become eligible for NHS continuing healthcare funding?

If you are funding yourself in a care home and then you become eligible for NHS continuing healthcare funding we will first consider whether the care home meets our Quality and Value Framework. We will negotiate with the care home if necessary on care costs.

If the care home does not meet our Quality and Value Framework we will normally move you to a care home which does.

You and your family will be involved in the decision about another home and you will be offered a choice of care homes depending on availability at the time. We will ask your General Practitioner to advise us on the suitability of any proposed move.

Quality and Value Framework

We will only use care homes who are registered with the Care Quality Commission.

We will only pay for single rooms in care homes unless there is a health need for a person to share a room.

We will consider whether the cost of the care home demonstrates good value for money in meeting your care needs.

