

Welcome

**PPG networking events
October 2017**

Today's agenda

- Welcome
- Improving local GP services
- The future of healthcare in Dorset
- Break and networking
- How we're supporting the development of PPGs
- Reflection and feedback

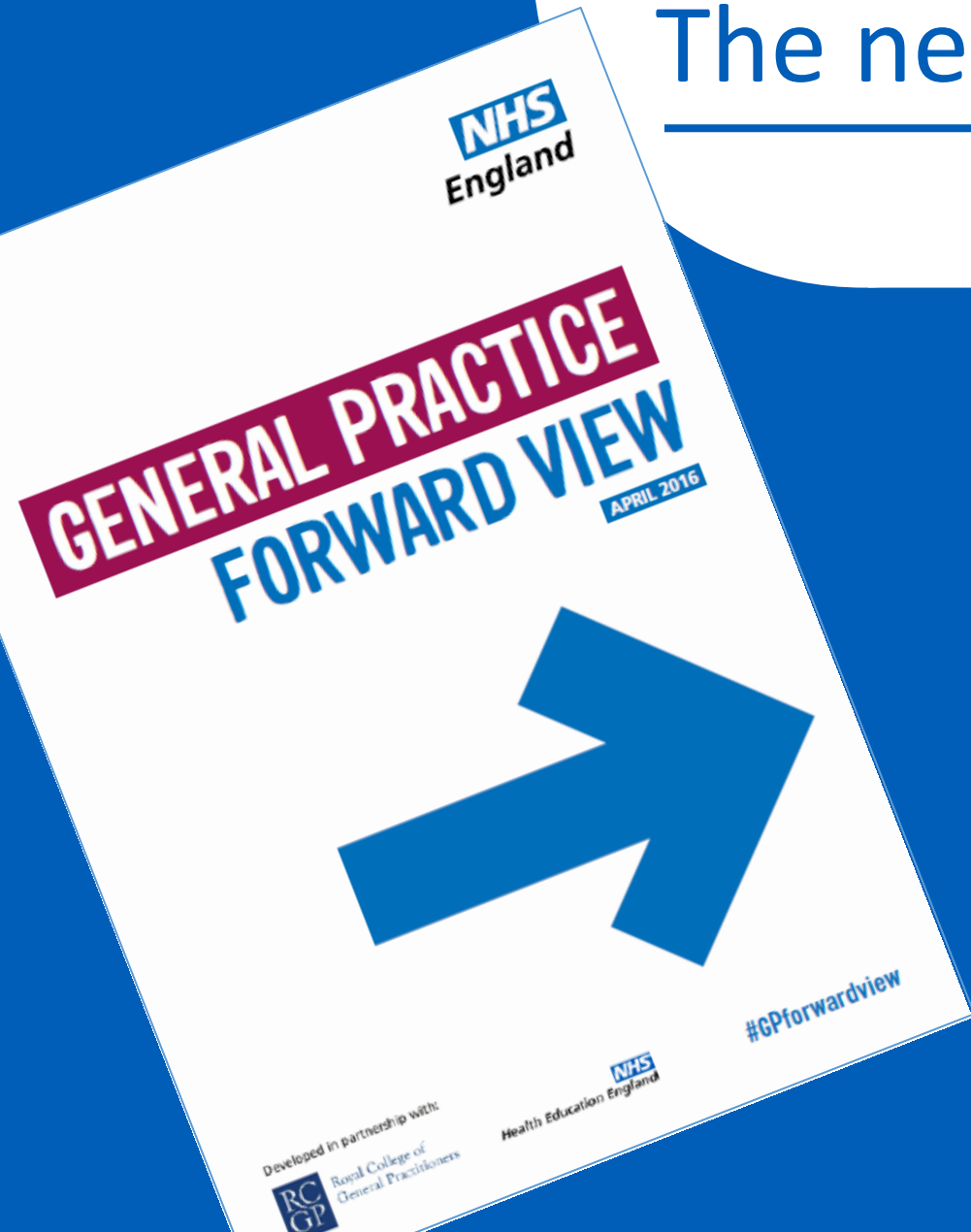


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Improving local GP services

Matt Baker and Rob Munro
Primary Care Team

The need to change



The General Practice Forward View



Local plans

- Each locality focussing on three or four key themes
- Engagement through locality informed audiences – some dates already scheduled
- Build on success and work better together for a sustainable service

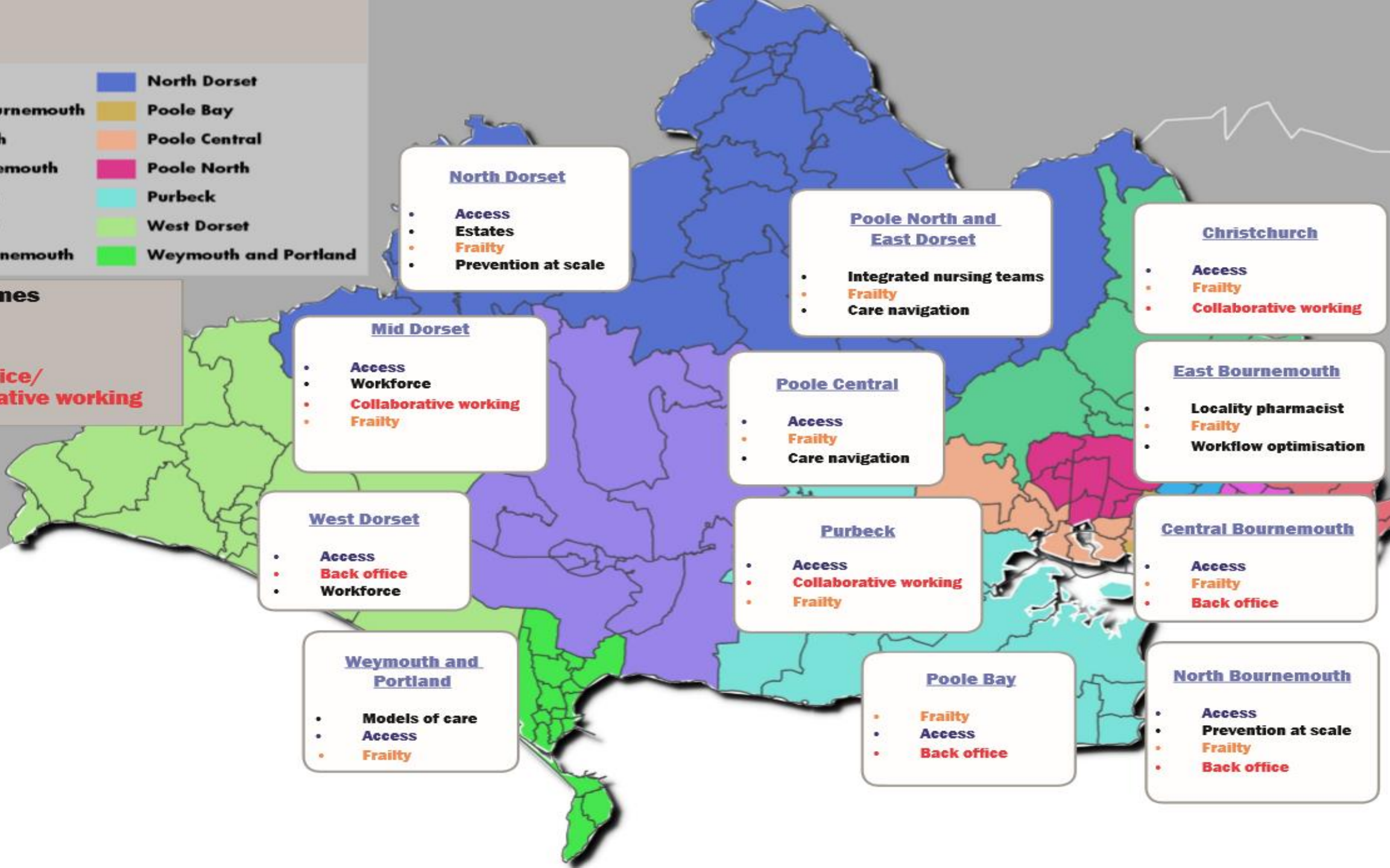


Localities

 Central Bournemouth	 North Dorset
 Christchurch	 Poole Bay
 East Bournemouth	 Poole Central
 East Dorset	 Poole North
 Mid Dorset	 Purbeck
 North Bournemouth	 West Dorset
	 Weymouth and Portland

Top Key Themes

- 1. Access**
- 2. Frailty**
- 3. Back Office/
Collaborative working**



Practice changes

100 practices in 2016 - now 91

Physical practice closures = 2

Lots of investment in buildings and facilities – over £1m in 2017/18

Further practice mergers planned



Our patient survey

- Ran for five weeks
- Posters and copies in all GP practices
- Ongoing promotion on social media
- 1,877 responses
- Report shared all primary care transformation teams

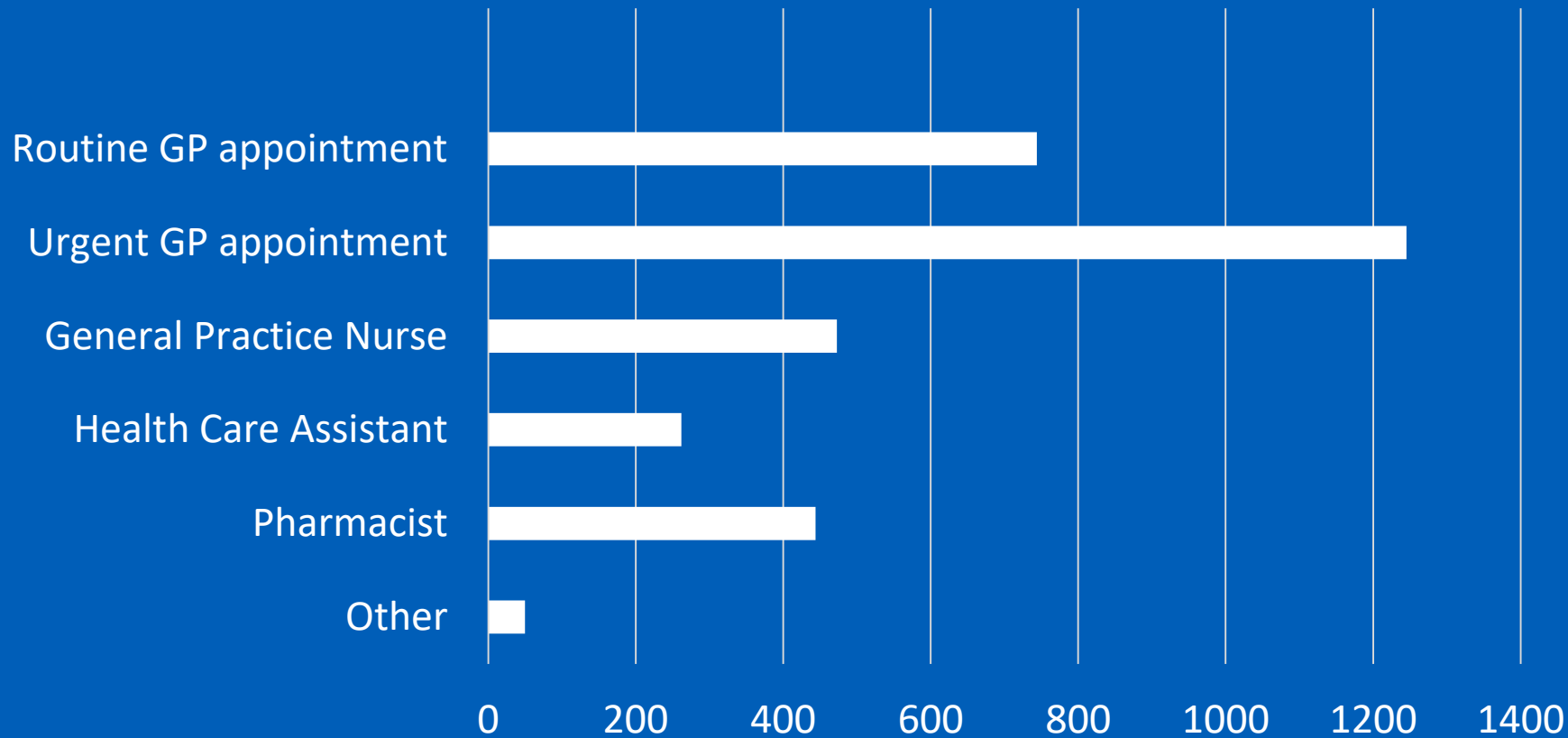


Some headlines...

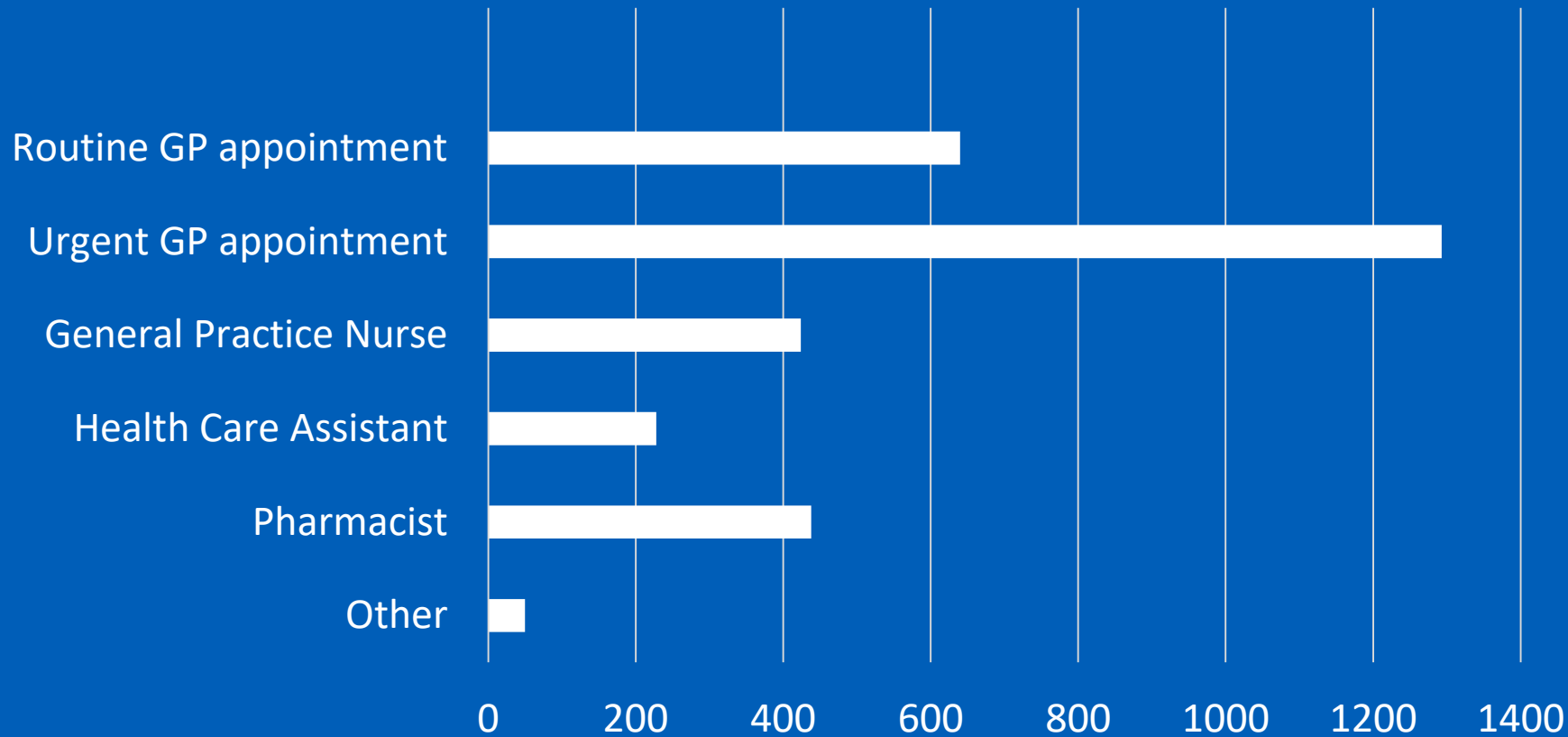
- Most people aware of seven day access
- Opinion divided regarding importance
- Weekend need greater than evening
- Most happy to see someone from different practice locally
- Transport wouldn't be an obstacle
- Prioritise urgent and emergency appointments



What primary care services would you need to access during an evening appointment?



What primary care services would you need to access during a weekend appointment?



What people said



- Recognition of financial and workforce challenges

- Prioritise emergencies and urgent care

- Filter or triage urgent care at practice

- Educate people re use of NHS services

- Prioritise urgent for vulnerable, children and working well



Questions...?

- Any questions for the Primary Care Team?



The future of healthcare in Dorset

Dr Forbes Watson
CCG Chair

**please see separate presentation*

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Short break and networking

Please be ready to start again in
20 minutes

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Supporting the development of PPGs in Dorset

Sue Brazier and Katherine Barnes
Engagement and Communications Team

PPGs – the way to go

- Strong commitment from CCG and practices to engage with local people
- Vitally important – changes to NHS services
- PPGs the best way to do this
- So... we're helping practices to develop and strengthen their PPGs



How we're helping

We've been looking at ways to do this. In February, you said...

- “Provide dedicated support”
- “Provide groups with ways to network and learn from each other”
- “Provide some training”
- “Provide PPG promotional materials”



So... that's what we've done

- Me 😊
- PPG networking events (to be arranged six-monthly)
- January training event
- Promotional PPG video
- PPG pack and materials



Over to you – for 10 minutes

- PPG pack
- Tailor the poster
- Give us your feedback



What's next?

- In partnership with HealthWatch Dorset – PPG training day focussing on PPG recruitment
- Under-represented groups – working with Dorset Race Equality Council
- Involving young people (working with the Participation People)
- Support PPGs at locality level



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Thank you for coming